

## Wings Migration Initial Consultation FACT SHEET

### Initial Consultation

At Wings Migration, we specialize in offering professional migration services tailored to individuals seeking to live, work, or study in Australia. Your journey begins with an initial consultation led by our skilled and knowledgeable registered migration agents. During this session, you'll have the chance to share your unique circumstances, aspirations, and migration objectives. Our team will carefully assess your situation and provide valuable insights into your potential migration pathways, including an overview of the processes and associated costs. Let us guide you through the complexities of migration with clarity and expertise.

At Wings Migration, your consultation experience is designed to be informative and comprehensive. Here's what you can anticipate during your session:

- We'll offer preliminary advice tailored to your specific circumstances, outlining potential migration pathways based on the information you provide.
- You'll receive a clear overview of the requirements and procedures associated with your migration options, including step-by-step guidance on visa application processes.
- We'll provide transparent estimates of the anticipated costs involved, ensuring full clarity from the outset.

At Wings Migration, our initial consultation serves to assess your potential migration opportunities to Australia. While we strive to offer valuable guidance, please note that detailed migration assistance is not provided during this session. Following our consultation, should you seek further migration advice and assistance, formal engagement of our services will be required. Your consultation acts as a pivotal first step in exploring your migration goals. We charge a professional fee for this service, which must be paid prior to your consultation. We will send you an itemized invoice and receipt for your payment. Please note that we do not offer refunds of professional fees paid for initial consultations.

### What happens after consultation?

After our initial consultation, we'll provide you with **Letter of advice** detailing potential migration options we've identified for you. This advice offers general information on visa criteria and processes, as well as estimated professional fees. If you decide to proceed with our assistance, we'll send you a formal agreement outlining our services and associated costs. Please keep in mind that further consultation on migration options requires formal engagement with us as per legal requirements.<sup>1</sup>

### Confidentiality

We will take all reasonable steps to ensure that the information and documents that you provide before, during and after your initial consultation are kept confidential and secure, in accordance with our

<sup>1</sup> Apart from initial consultation Section 43 of the Code of Conduct, which regulates the conduct of registered migration agents, prohibits agents from providing immigration assistance to clients without a signed service agreement in force.

professional and legal obligations. Please note that we may record our consultation with you, to ensure that we have an accurate account of the information that you have provided, and the migration options we have discussed. Any such recording made will be stored in a confidential and secure manner, as required by law. Please contact us if you would like further details.

## Contact

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If you have any questions regarding your initial consultation, please feel free to contact us by email at [info@wingsmigration.com](mailto:info@wingsmigration.com) We look forward to discussing your migration options with you soon!